



About this directory. Claims phone numbers, fax numbers and document emails for insurance carriers and claims administrators, A to Z. The 2018 list was rebuilt and checked in October 2026 against carriers' official claims and contact pages first, then other reputable public sources. Each row shows how confident you can be: **Verified** means confirmed on the Last verified date; **Updated** means a contact or the company status changed since 2018; **Unverified** means it could not be confirmed from a current public source; **Added** means a carrier new to this edition. A † marks a 2018 value in a Verified/Updated row that could not be reconfirmed. Phone menu tips date from 2018 and may have changed.

Disclaimer: Carrier contacts, phone menus and procedures change often. Always confirm with the carrier, or on the claim paperwork, before sending documents. Verified entries were checked against carrier websites and public sources as of October 2026. This directory is provided as a free resource with no warranty.

Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
AAA (CSAA Insurance Group)	(800) 207-3618	n/a	claimdocs@csaa.com	Say "No", then "claims", then "no", and then "home"	CSAA Insurance Group (AAA) claims line in many states. In AK, AZ, Northern CA, MT, NV, UT and WY, use (800) 922-8228. Claim documents: claimdocs@csaa.com.	Verified	10/17/2026
AAA Missouri (Auto Club Inter-Insurance Exchange)	(314) 523-7350	(314) 523-6985	n/a		Press 3 for claims. (800) 222-7623 is AAA Missouri's general customer-care line (Missouri DCI list). Adjusters have direct email addresses (ask when you call).	Updated	10/17/2026
AAA Texas	(800) 924-6141	n/a	n/a	Select 2, then 2, then press zero until they send you to a claim rep.	AAA Texas home and auto claims line (AAA Texas newsroom). No general documents email; call first for the adjuster's email. No general documents email. Call first and they will give you the adjuster's email.	Updated	10/17/2026
Acuity/PLS	(800) 242-7666	(888) 880-9588	claims@acuity.com †	Press 1 for "General Status of a claim" and when they ask for the Extension, just press 0 until you are sent to the claims operator.	Claims 24/7. Claims mail: Acuity, PO Box 58, Sheboygan, WI 53082-9978.	Updated	10/17/2026
AEGIS	(800) 233-2160	n/a	claimsq@aegisfirst.com	Press 1 for "Home owner Claims", then Press 2 for existing claims.	Press 1 for a new claim, 2 for an existing claim. Claims are handled by K2 Claims Services, which also uses claimsq@k2insclaims.com.	Verified	10/17/2026
AIG / Private Client Select (PCS) <i>AIG Private Client now Private Client Select (PCS)</i>	(888) 760-9195	n/a	n/a	Press 4 and this will take you directly to claims	AIG Private Client Group personal lines now run through Private Client Select Insurance Services (PCS). Claims 24/7.	Updated	10/17/2026
Allstate	(800) 255-7828	n/a	claims@claims.allstate.com	Select 2, "existing", Claim # "I Don't have it" and then "Property claim"	Put the claim number in the email subject. Claims mail: Allstate Insurance Co., PO Box 660636, Dallas, TX 75266. Adjuster lookup by claim # at claiminfo.allstate.com. Previous number (800) 547-8676 is now the 1-800-54-STORM flood line.	Updated	10/17/2026
AMCO Insurance (Nationwide) <i>Nationwide company</i>	(800) 421-3535	(866) 716-9757 †	n/a	This phone number requires a direct extension	AMCO is a Nationwide company; use Nationwide's claims line. The 2018 number (855) 311-1048 needed a direct extension.	Updated	10/17/2026
American Bankers Insurance Company of Florida	(800) 358-0600	(800) 804-9389 †	myclaiminfo@assurant.com †	Press 2 for "Claims" and then press 1 for "Existing Claim " and this will take you to the claims operator.	Assurant company. Property/manufactured-housing claims line, 24/7. Assurant homeowners line (800) 852-2244 is also listed. Assurant claims direct line: (800) 852-2244 (ask for claims).	Updated	10/17/2026
American Claims Management	(800) 453-8610	(760) 827-4995	edocs-property@acmclaims.com †	Press 3 for "Any other claim", then press 1 for "Property Claims" and this will take you to the claims operator.	ACM (a Davies company), property and earthquake claims. Document fax per ACM portal: (760) 827-4081. Email the handling adjuster directly and include the claim number.	Verified	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
American Family	(800) 692-6326	(866) 935-2858	claimdocuments@afics.com	Option 1 is the quickest way to confirm documents were received. Option 2 usually goes to the adjuster's voicemail.	Existing claims: put the claim number in the email subject and on every page. Claims mail: American Family Insurance Claims Services, Inc., 6000 American Parkway, Madison, WI 53783-0001.	Updated	10/17/2026
American Hallmark Insurance	(800) 486-4255	(469) 298-5750	hplclaims@hallmarkgrp.com	Remain on the line and you will go to a CSR	Hallmark personal-lines claims. Commercial claims: (800) 426-5119 ext. 1780, fax (800) 722-4052, claims@hallmarkgrp.com.	Updated	10/17/2026
American Modern Select Ins Co	(800) 375-2075	(513) 947-4040	plclaims1@amig.com	Select 1 for "Claims" and then 2 for "Existing Claims"	Personal-lines claims. Adjuster emails usually use first initial + last name @amig.com. American Modern is a Munich Re company.	Verified	10/17/2026
American National	(800) 333-2860	(417) 887-6532 †	claims@americannational.com	Press 5 for "Existing Claims" and then press 3 for "Existing Home Claims"	24-hour claims line. Adjuster emails are usually firstname.lastname@americannational.com. 2018 alternate fax: (518) 391-7674.	Updated	10/17/2026
American Reliable Insurance Company	(800) 245-1505	n/a	claims.first.notice@americanreliable.com	Press 2 for "Other Calls", then Press 1 for "Claims" and then Press 2 for "Existing Claim" and this will take you to claims operator	Claim notice line and email per the Missouri Dept. of Commerce & Insurance insurer contact list. American Reliable is a Global Indemnity company.	Updated	10/17/2026
American Risk Insurance Company	(866) 635-9959	(713) 559-0702	claims@americanriskins.com	Press 2 for "Claims" and then press 2 for "Existing Claims"	Toll-free claims line; local (713) 559-3600. Requires proof of payment (front and back of checks, including the homeowner's deductible) to release remaining funds.	Updated	10/17/2026
American Security Insurance Co. (Assurant) <i>Assurant company</i>	(800) 358-0600	(770) 859-4000 †	n/a	Just hold until an operator assists you	Assurant lender-placed homeowners claims, 24/7. Condo-only policies: (800) 852-2244 (NJ DOBI list).	Updated	10/17/2026
American Strategic Insurance (ASI) / Progressive Home <i>ASI now operates as Progressive Home</i>	(866) 274-5677	n/a	claims@email.americanstrategic.com	Press 3 for "Existing Claims" and then press 2 for "All other weather claims"	ASI now operates as Progressive Home. Put the claim or policy number in all emails.	Updated	10/17/2026
Ameriprise Auto & Home (now CONNECT by American Family) <i>Renamed CONNECT, powered by American Family (2020)</i>	(800) 692-6326	(888) 269-8408 †	aahhome@ampf.com †	Press 2 for "Claims" then press 2 for "Existing Claims" and then stay on the line for a claims operator	Ameriprise Auto & Home became CONNECT, powered by American Family Insurance, in 2020. Claims go through American Family (800-MYAMFAM). AmFam claim documents: claimdocuments@afics.com.	Updated	10/17/2026
Amica	(800) 242-6422	(888) 818-3955 †	n/a	If you have the adjusters extension then you can enter it now or if you need Claims press 2 , then press 2 for Existing Claims, then press 3 for homeowner claims	Claims mail: Amica Scan Center, PO Box 9690, Providence, RI 02940-9690. No general documents email. Call first for the adjuster's email.	Updated	10/17/2026
AmTrust Insurance Company of Kansas	(888) 239-3909	(678) 258-8395 †	n/a	Press 3 for "Previous Claim"	AmTrust claims line. Commercial property claim reports: commpropertyclaimreport@amtrustgroup.com. Adjusters have direct numbers and emails, usually firstname.lastname@amtrustgroup.com. Adjusters have direct numbers and emails, usually firstname.lastname@amtrustgroup.com. The fax listed is for both CO and TX claims.	Verified	10/17/2026
AmTrust North America	(888) 239-3909	n/a	commpropertyclaimreport@amtrustgroup.com		AmTrust claims line and commercial property claim-report email (AmTrust agent brochure).	Updated	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
Anchor Insurance <i>Policies moved to Homeowners Choice (2020)</i>	(844) 365-5588	n/a	claims@relyonanchor.com	Press 1 for "Existing Claims", then press 2 for "Questions on Existing Claim" and this will take you to the claims operator	Anchor's policies moved to Homeowners Choice; losses on or after April 1, 2020 go to Homeowners Choice. Anchor handles older losses. Report a claim: (844) 365-5588.	Updated	10/17/2026
Arcana	(972) 855-3560	(877) 837-2066	info@arcanainsurance.com	Stay on the line for the next available agent		Unverified 2018 data	n/a
Armed Forces Insurance Company	(800) 255-0187	n/a	claims@afi.org		24-hour claims line.	Verified	10/17/2026
Arrowhead General Insurance Agency	(888) 996-0246	(760) 827-4081	edocs-property@acmclaims.com †	Press 3 for "Claims" and then press 4 for "Other Claims" then press 1 for "Property Claims"	Arrowhead property claims are handled by American Claims Management (ACM). Report online at acmclaims.com.	Updated	10/17/2026
ASI / Progressive Home <i>ASI now operates as Progressive Home</i>	(866) 274-5677	(866) 840-1905 †	claims@email.americanstrategic.com	Press 3 for "Existing Claim" and then press 2 for "All other Claims"	Requires completion photos to release final funds. 2018 tip: use the first 6 digits of the claim number when sending documents. Put the claim or policy number in all emails.	Updated	10/17/2026
ASI Lloyds (Progressive Home) <i>ASI now operates as Progressive Home</i>	(866) 274-5677	n/a	claims@email.americanstrategic.com	press 3 for Claims and press 2 for Other Claims	One claims line handles all ASI / Progressive Home claims. Put the claim or policy number in all emails. 2018 list had cat@asicorp.org for hail and wind claims (not reconfirmed).	Updated	10/17/2026
Assurant	(800) 852-2244	n/a	myclaiminfo@assurant.com	Press 3 for "Claims" and then press 0 until you get transferred to an operator.	Homeowners claims line for Assurant companies (American Bankers, American Security, Standard Guaranty).	Updated	10/17/2026
Atlas General Agency - Colonial Lloyds	(866) 522-0361	(800) 649-8305	atlasclaims@atlasgeneral.com		Atlas General Agency claims department; local (972) 595-5700. Claims mail: PO Box 211805, Bedford, TX 76095-8805.	Updated	10/17/2026
Auto Owners Catastrophe	(888) 252-4626	n/a	n/a	Press 0 for all other calls.	1-888-CLAIM-AO is Auto-Owners' after-hours claim line; during business hours claims go through the local agent or claims office. Requires completion photos to release final funds. Adjuster emails usually follow lastname.firstname@aoins.com.	Updated	10/17/2026
Auto-Owners - South Denver Claims Office	(844) 296-4055	n/a	southdenver.clm@aoins.com †		Branch claims office, 9785 S. Maroon Circle, Suite 155, Englewood, CO 80112 (per agency listing). After hours: 1-888-CLAIM-AO.	Verified	10/17/2026
Bankers Insurance Group	(727) 308-0496	n/a	csc@bankersinsurance.com	Press * for Claims	Claims department (8-5 ET). Send documents to csc@bankersinsurance.com with only the claim number in the subject. New-claim documents: newclaim@bankersinsurance.com.	Updated	10/17/2026
Brotherhood Mutual Ins.	(800) 333-3371	(800) 794-3534 †	claims@brotherhoodmutual.com †	Press 1 for "Claims adjuster "	Adjusters have direct email addresses (ask when you call).	Verified	10/17/2026
Brush Claims (formerly Brush Country Claims) <i>Now operating as Brush Claims</i>	(800) 416-1773	(512) 688-5220 †	assignments@bcc-ltd.com †	This phone number takes you directly to the claims line.	Policyholder claim questions line; also via the HubInsight portal. General email: hello@brushclaims.com. Alternate main line: (800) 416-1773.	Updated	10/17/2026
California Casualty Indemnity Exchange	(800) 800-9410	(800) 229-3094 †	myclaim@calcas.com †	Press 4 for "Claims related questions " and then 4 to speak to a claims adjuster about an existing claim	Claims and policy questions.	Verified	10/17/2026
Cameron Mutual <i>No longer operating: in liquidation (policies ended 2023)</i>	(800) 326-6511	n/a	claims@cameron-insurance.com		Cameron Mutual is in liquidation; its policies ended by Dec 31, 2023. Claim reporting per the liquidation site: (800) 326-6511, claims@cameron-insurance.com.	Updated	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
Capstone ISG	(757) 420-9555	n/a	n/a	This number takes you to the operator	Independent adjusting / claims administration firm (Virginia Beach, VA). Carriers submit assignments online.	Verified	10/17/2026
Catastrophe Specialist Inc.	(800) 215-7057	n/a	n/a	This phone number takes you directly to the claims line.	Independent catastrophe adjusting firm; office hours Mon-Fri 8:00-4:30 CT.	Verified	10/17/2026
Centaury Insurance <i>Acquired by Lilypad Insurance Holdings (2024)</i>	(866) 228-7993	(866) 965-8586 †	dispatch@seibels.com †	Press 2 for "Claims " and then 2 for "Existing Claims"	Lilypad Insurance Holdings bought Centaury on Sept 30, 2024. (866) 228-7993 is Lilypad's homeowner claims line.	Updated	10/17/2026
Central Insurance	(888) 263-2924	(800) 736-7026 †	lossnotices@central-insurance.com	This phone number takes you directly to the claims line.	Loss-notice email for new claims. For existing claims, call for the adjuster's email.	Updated	10/17/2026
CFM Insurance	(800) 218-2223	n/a	n/a		Claims line. Main office: (660) 463-2223.	Updated	10/17/2026
Choice Claims (Choice Solutions Services)	(855) 557-0824	(972) 767-3784 †	n/a		Independent adjusting firm, Dallas, TX.	Verified	10/17/2026
Chubb	(800) 252-4670	(623) 580-7075 †	cscfnol@chubb.com	Select 1 for Claims then press 2 for "Existing Claim" then press 3 "For Other Claims"	1-800-CLAIMS-0. cscfnol@chubb.com is the published claims email (new claims). Claims mail: Chubb North America Claims, PO Box 716, Portland, ME 04104. Put the name and claim number in the email subject. 2018 note: claims starting with 771 went to examinermail@chubb.com.	Updated	10/17/2026
Church Mutual Insurance Company	(800) 554-2642	n/a	claims@churchmutual.com	Press 2 for "Claim Status" and then press 1 for "Existing Claim" and this will take you to the claims operator.	Option 2 for claims. Existing claims: claims@churchmutual.com. New claims: claimsintake@churchmutual.com.	Verified	10/17/2026
Cincinnati Insurance <i>Added in 2026</i>	(877) 242-2544	n/a	n/a		Auto, home and business claims, 24/7.	Added Verified	10/17/2026
Citizens Property Insurance Corp. (FL) <i>Added in 2026</i>	(866) 411-2742	n/a	claims.communications@citizensfla.com		Put the name, claim # and policy # on all documents.	Added Verified	10/17/2026
CNA	(877) 262-2727	n/a	lossreport@cnaasap.com	Press 1 for "Claims" and then press 3 for "Existing Claim"	877-CNA-ASAP, option 2 for property.	Updated	10/17/2026
Colonial Lloyds (now Roadrunner Indemnity Co.) <i>Renamed Roadrunner Indemnity Company (Insurors Indemnity)</i>	(866) 522-0361	(800) 649-8305	atlasclaims@atlasgeneral.com	Press 5 for the next available claims representative.	Colonial Lloyds is now Roadrunner Indemnity Company. Claims are still reported through Atlas General Agency.	Updated	10/17/2026
Colony Specialty (Argo Group)	(833) 240-4128	(303) 773-7373	CommercialNewClaims@argogroupus.com		Colony Specialty is part of Argo Group. New claims by phone or email.	Updated	10/17/2026
Colorado Farm Bureau Insurance Company	(866) 275-7322	n/a	n/a	Press 2 for "Questions on Claims"	24/7 claims line (shared with Southern Farm Bureau). Business-hours customer line: (800) 315-5998. Adjusters have direct email addresses (ask when you call).	Updated	10/17/2026
Columbia Lloyds Insurance Company	(800) 275-6768	(888) 523-2010 †	n/a	Press 1 for "Claims"	Texas homeowner/dwelling claims. OK/AR: (866) 837-4668. No public claims email; use the online claim contact form. 2018 tip: for claim numbers starting with CDF or MDF, call first.	Updated	10/17/2026
Compass Adjusting Services Inc	(817) 731-5008	(817) 887-3570	losses@compassadjusters.com	Press 2 for next available representative	Independent adjusting firm, Fort Worth, TX. New claim assignments by email or fax.	Updated	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
Conifer Insurance Company	(866) 412-2424	(248) 559-0870	claims@coniferinsurance.com	Press 2 for "Existing Claims" and this will take you to the claims operator.	Online claim form preferred; email, phone and fax also accepted. 2018 new-claims line (877) 263-6468 still appears on some agency pages. Billing: (248) 262-5406.	Updated	10/17/2026
Continental Western Group	(866) 232-6724	n/a	cwgclaims@cwgingins.com	Press 3 for "Other Claims"	W. R. Berkley company. 24/7 toll-free; local (515) 473-3392. Online reporting at cwgingins.com.	Verified	10/17/2026
COUNTRY Financial	(866) 268-6879	(866) 255-7961 †	n/a	Press 1 for "Claims" then press 3 for "Home Claims"	866-COUNTRY.	Verified	10/17/2026
Country Mutual Insurance Company	(866) 268-6879	(866) 255-7961 †	n/a	Press 1 for Claims and then Press 3 for "Home owner Claims"	COUNTRY Financial company. Requires completion photos. Adjusters have direct email addresses (ask when you call).	Verified	10/17/2026
Crawford & Company	(877) 346-0300	n/a	solutions@us.crawco.com †	This number takes you to the operator	U.S. claims intake. Atlanta support center: (404) 300-1000.	Updated	10/17/2026
CSAA Insurance Group (AAA)	(888) 335-2722 †	n/a	claimdocs@csaa.com	Say " Home" and this will direct you to the claims team.	CSAA's site sends claim documents to claimdocs@csaa.com.	Verified	10/17/2026
Cunningham Lindsey (Sedgwick) <i>Acquired by Sedgwick (2018)</i>	(800) 998-5741 †	n/a	newclaim@cl-na.com †		Sedgwick bought Cunningham Lindsey in 2018; it now operates as Sedgwick. cl-na.com addresses from 2018 may no longer work. Cat team (Dallas, 2018): clcat@cl-na.com.	Updated	10/17/2026
Custard Insurance Adjusters	(888) 287-8273	n/a	newclaims@custard.com		1-888-CUSTARD 24/7 hotline. New assignments by email.	Updated	10/17/2026
Cypress Texas Insurance Company <i>Merged into Cypress P&C (2020)</i>	(877) 560-5224 †	(904) 438-3866 †	claimsinfo@cypressig.com †	Press 1 for "Claims" and then 2 for "Existing claim" and this will take you to the claims operator	Merged into Cypress Property & Casualty Insurance Co. on June 30, 2020.	Updated	10/17/2026
Donegal Insurance Group	(800) 877-9006	n/a	n/a	Press 4 for "Other Inquiries" and this will take you to the operator	24/7 claim reporting.	Verified	10/17/2026
East Texas Claims Service	(903) 581-6070	(903) 534-0227	n/a	Enter adjusters extension or leave a voicemail	Independent adjusting firm, 1810 Shiloh Rd., Suite 703, Tyler, TX.	Verified	10/17/2026
Eberl Claims Service	(303) 988-6286	n/a	claims@eberls.com †	Takes you directly to carrier office	New assignments go through the Eberl On Demand portal (app.eberls.com). General email: info@eberls.com.	Verified	10/17/2026
Electric Insurance	(800) 342-5342	n/a	n/a	Press 3 for " Quotes" then press 2 for " Claims" and then press 3 for "Property damage claims"	Customer service and claim reporting.	Verified	10/17/2026
EMC Insurance - Wichita Branch	(888) 362-2255	(888) 992-7441 †	wichita@emcins.com †	Press 0 for "Existing Claims" and this will take you to the operator	EMC's 24-hour claim reporting line. The 2018 branch email and fax were not confirmed.	Updated	10/17/2026
EMC Insurance Companies	(888) 362-2255	(888) 571-7120 †	n/a	This phone number takes you to the operator. Ask the operator to direct you to "Existing Claims"	24-hour claim reporting.	Updated	10/17/2026
Encompass <i>Allstate company</i>	(800) 588-7400	n/a	n/a	Press 3 for "Existing Claim" then press 1 for "Homeowner Claim" and this will take you to the claims operator	Encompass is an Allstate company.	Updated	10/17/2026
Endurance (now Sampo International) <i>Renamed Sampo International (2017-2018)</i>	(877) 676-7575	n/a	dfriskclaims@sampo-intl.com		Endurance Specialty became Sampo International. Property claim email from Sampo's claims page; general claims line +1 877 676 7575 (Sampo post); general claims email insuranceclaims@sampo-intl.com.	Updated	10/17/2026
Engle Martin & Associates	(800) 818-5619	n/a	claims@englemartin.com	This phone number takes you directly to the claims line.	Independent adjusting firm. Include claim and policy numbers.	Verified	10/17/2026
Erie Insurance	(800) 367-3743	n/a	n/a		Erie claims line (auto, home, business), 24/7.	Updated	10/17/2026



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Esurance <i>Brand retired by Allstate (2020)</i>	(800) 378-7262	n/a	n/a	Press 0	Allstate retired the Esurance brand in 2020. Existing policyholders can still use 1-800-ESURANCE. Each claim has an assigned adjuster, and all contact goes through them.	Updated	10/17/2026
Farmers	(800) 435-7764	(877) 217-1389 †	myclaim@farmersinsurance.com †	"HomeOwners or Renters", then state "questions on existing", claim # say "I don't have it", Policy # say "I don't have it"	Documents can be uploaded on farmers.com/claims without logging in. Put the full claim number in the email subject.	Verified	10/17/2026
Farmers & Mechanics Insurance (West Virginia)	(800) 592-5246	n/a	n/a	This phone number asks you to leave a voicemail and they will return your call.	24-hour claims reporting; also online at fmiwv.com or the policyholder portal.	Updated	10/17/2026
Farmers Alliance Mutual Insurance	(620) 241-2200	(620) 241-5482	loss-notice@fami.com †		Report through your local agent or the home office (McPherson, KS). Catastrophe after-hours: (800) 362-1075 (FAMI agent guide).	Updated	10/17/2026
Farmers Mutual Insurance Company of Macon (Macon Mutual)	(660) 385-3171	n/a	n/a		Home office claims line; contact your agent first. No public claims email; call the home office or your agent for the adjuster's contact.	Updated	10/17/2026
Farmers Union Insurance (National Farmers Union P&C) <i>Sold by QBE to National General (now Allstate) in 2018</i>	(866) 638-5677	n/a	n/a	Press 2 for "Claims" , then Press 6 for "Existing Claim" and then Press 3 for "Property" and this will take you to a claims operator	1-866-NFU-LOSS claims line.	Updated	10/17/2026
Federated Mutual Insurance	(888) 333-4949	n/a	clientcontactcenter@fedins.com	This phone number takes you directly to the claims line.	Auto, liability and property claims, 7 a.m.-6 p.m. CT; also online through mySHIELD.	Updated	10/17/2026
Fireman's Fund Insurance Company <i>Personal lines sold to ACE/Chubb (2015)</i>	(800) 870-8857 †	(888) 821-4102 †	n/a	Press 0 for the claims operator	Fireman's Fund's U.S. high-net-worth personal lines were sold to ACE (now Chubb) in 2015. For those policies, see Chubb.	Updated	10/17/2026
First American Property and Casualty Insurance Company <i>No longer writing new personal lines policies; services existing policies</i>	(888) 922-5343	n/a	myclaims@firstam.com		Claim-servicing email shown. New claims by email: cbnewclaims@codeblue360.com.	Updated	10/17/2026
Foremost Insurance Co	(800) 527-3907	(877) 217-1389 †	myclaim@foremost.com †	Say "Questions on existing claim" then say "Continue" and then say "Continue" again. Then say "Homeowners Claim" and this will transfer you to the claims office	Foremost is a Farmers company.	Verified	10/17/2026
Frankenmuth Insurance <i>Added in 2026</i>	(800) 234-4433	(989) 652-6231	ficlaims@fmins.com		Put the claim or policy number in the subject line or on a cover sheet.	Added Verified	10/17/2026
Gallagher Bassett	(833) 707-6338	n/a	n/a		TPA. Claimant line 7 a.m.-7 p.m. CT, or contact your assigned Resolution Manager; many clients have a dedicated claims number.	Updated	10/17/2026
GEICO	(888) 395-1200	n/a	n/a	Say "Claims" then say " Residential Claims"	GEICO home policies are written by partner insurers. Call the partner on the policy, or GEICO's property agency at (888) 395-1200.	Updated	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
Gem State Insurance	(208) 934-5729	n/a	n/a		Business-hours claims line (or contact your agent). After-hours emergencies by region: North Idaho (208) 755-8920, Treasure Valley (208) 323-7571, Magic Valley (208) 308-5505, Eastern Idaho (208) 785-4325.	Verified	10/17/2026
GeoVera Insurance	(800) 735-8086	n/a	gvclaims@geovera.com	Press 1 for "Existing Claim" and then Press 1 for "Claims representative "	Existing claims line for all GeoVera companies (claims serviced by GeoVera Advantage Insurance Services). Report new claims online at geovera.com/report-a-claim. Email per a 2024 agency claims list.	Updated	10/17/2026
Germania Insurance	(877) 437-6264	(979) 830-7589 †	gclaims@germaniainsurance.com †	press 3, then 2	877-GERMANIA; report online 24/7.	Updated	10/17/2026
Grange Insurance	(800) 445-3030	n/a	property@grangeinsurance.com	Press 2 for "Existing Claims" and then say "I don't have it" and then they will transfer you to a claims specialist	Property claims email; put the claim number in the subject. Auto claims: auto@grangeinsurance.com.	Updated	10/17/2026
Great American Insurance	(844) 424-4669	n/a	fisclaims@gaig.com †	Press 0 for claims operator	844-GAIG-NOW claim reporting. 2018 alternate: (800) 584-0835. Alternate line: (800) 584-0835.	Updated	10/17/2026
GuideOne Mutual Insurance	(888) 748-4326	(800) 676-4457	claims@guideone.com	Press 2 for Existing Claim and then Press 2 for " I do not know my adjusters information" Then remain on the line to be directed to the claims operator.	Existing claims: claims@guideone.com. New claims: newclaim@guideone.com.	Updated	10/17/2026
The Hanover Insurance Group, Inc.	(800) 628-0250	n/a	n/a			Updated	10/17/2026
The Hartford (AARP Home)	(877) 805-9918	(866) 809-0964 †	sanantonioclaims@thehartford.com †	Press 2 for "Existing Claim" and then Press 2 for "Homeowner Claim"	AARP Home claims, 24/7. Non-AARP customers: (800) 243-5860.	Verified	10/17/2026
The Hartford - Business Claims	(800) 327-3636	n/a	ccoclaims@thehartford.com †		The Hartford's 24/7 business claims line. The 2018 Colorado office email was not reconfirmed.	Updated	10/17/2026
Heritage Insurance <i>Added in 2026</i>	(855) 415-7120	n/a	claims@heritagepci.com		Claims 24/7.	Added Verified	10/17/2026
Hippo Insurance <i>Added in 2026</i>	(855) 999-9746	n/a	claims@hippo.com		Claims 24/7.	Added Verified	10/17/2026
Hochheim Prairie Insurance	(888) 473-6256	n/a	claims@hpfm.com	This phone number takes you directly to the operator where you ask to be directed to claims.	After-hours/emergency claims line. Customer service: (800) 222-4736.	Updated	10/17/2026
Home Owners of America	(866) 407-9896	n/a	claims@hoaic.com	Press 3 for "Claims" and this will take you to the claims operator.	Option 3 for claims, 24/7.	Verified	10/17/2026
HomeFirst Agency	(800) 804-9389	(865) 380-3786 †	hfclaims@homefirstagency.com †	Press 2 for "Claims" and then press 1 for "Already Reported Claim" and this will take you to the claims operator	Claims line Mon-Fri 8:30-5:30 ET; online claims at homefirstagency.com/claims-center.	Verified	10/17/2026
Homesite Insurance	(866) 621-4823	n/a	n/a	Press 1 for "Existing Claim" and then press 2 for "Already reported Claim" and when it asks for you to enter the claim number - Just press 00# until they transfer you to the claims operator.	Homesite's published claims number. Customer service: (800) 466-3748. Homesite is an American Family company (no longer tied to Progressive). Requires proof of payment (front and back of checks, including the homeowner's deductible) to release remaining funds.	Updated	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
Horace Mann Lloyds Ins. Co.	(800) 999-1030	(877) 619-1912 †	n/a	Press 3 for "Property Claims", then Press 2 for "Existing Claims" and then Press 2 for "Personal Property" and this will direct you to the claims operator.	Horace Mann property claims, 24/7.	Updated	10/17/2026
ICA - Insurance Claims Adjusters (a Davies company) <i>Acquired by Davies (2023)</i>	(877) 807-9669	(877) 807-9670	corrections@icaclaims.com †	Press 2 for "Claims", then Press 2 for "I do not know my claim number" and this will direct you to the claims operator	Independent adjusting firm, Charlotte, NC. New assignments: losses@icaclaims.com.	Updated	10/17/2026
Imperial Fire and Casualty <i>National General / Allstate company</i>	(888) 522-8242 †	(888) 493-5175 †	claims@ngic.com †	Press 1 for "Customer", then Press 1 for "Claims" and then Press 2 for "Already Reported Claim" then stay on the line. This will take you to the claims operator	A National General (Allstate) company. National General claims: (800) 468-3466.	Updated	10/17/2026
Indiana Farm Bureau Insurance <i>Added in 2026</i>	(800) 723-3276	n/a	n/a		Report 24/7 by phone or online form. Storm questions: stormquestions@infarmbureau.com.	Added Verified	10/17/2026
Innovative Risk Management (One80 IRM) <i>Acquired by One80 Intermediaries</i>	(972) 518-1577	(972) 714-0128 †	claimsmailbox@innovative-risk.com	This phone number takes you directly to the claims line.	Now One80 IRM, captive construction programs. Claims intake by email.	Updated	10/17/2026
Insurmark	(800) 833-5912	(937) 323-0787	claims@insurmark.com	This phone number takes you directly to the claims line.	Lender-placed insurance. Main line Mon-Fri 8:30-5 ET; submit the claim form by email or fax.	Updated	10/17/2026
Kemper <i>Exited preferred homeowners business (2023)</i>	(800) 353-6737	n/a	npsc@kemper.com †	Press 2 for "Existing Claim, Then 2 for "Damage to home & Contents" and then Press 5 for "Existing Claims" and 2 for "Homeowner Claim"-this will take you to the claims operator	Kemper left the preferred home and auto business in 2023. Kemper personal-lines claims: (800) 353-6737 (kemper.com). To release funds, Kemper asks for: (1) a 'Certificate of Satisfaction for Replacement Cost' signed by the homeowner; (2) photos of completed work; (3) unredacted subcontractor invoices on letterhead for each trade where O&P is requested.	Updated	10/17/2026
Kentucky Farm Bureau	(866) 532-2524	n/a	n/a	This phone number takes you directly to the claims line.	1-866-KFB-CLAIM for after-hours reporting; during business hours, report through the local KFB agent.	Updated	10/17/2026
Lexington Insurance (AIG) - Homeowner Claims	(800) 931-9546	(866) 603-5519	lexingtonhomeownerproperty@aig.com		AIG CallOne, 24/7. Homeowner claims email and fax shown. Status of existing claims: LexClaimstatus@aig.com.	Updated	10/17/2026
Lexington Insurance Company	(877) 873-9972	n/a	LexClaimstatus@aig.com	This phone number takes you directly to the claims line.	Customer Service Center for existing claims (Mon-Fri, 9-5). New claims: AIG CallOne (800) 931-9546. Claims mail: Lexington Insurance c/o ACPC, PO Box 25967, Shawnee Mission, KS 66225.	Updated	10/17/2026
Liberty Mutual Commercial Insurance	(800) 362-0000	n/a	ccu@libertymutual.com †		Small business: 1-844-3-CLAIMS.	Verified	10/17/2026
Liberty Mutual Insurance	(800) 225-2467	n/a	n/a	Say "Claims", then say "Hear Claim Status" and then say "I don't have it" when asked to enter the telephone number. Then say "No" to having the name of the person you want to talk to	Claims support line. Liberty Mutual's home-claims guide says to upload documents at libertymutual.com/propertyclaim or EZDrop (ezdrop.libertymutual.com), or email the assigned Claims Representative; no general claims fax or email is published. Adjuster emails usually follow lastname.firstname@libertymutual.com.	Updated	10/17/2026
Lighthouse Property Insurance <i>No longer operating: in liquidation (2022)</i>	n/a	n/a	n/a		Placed in liquidation in April 2022. Covered claims go to the state guaranty associations.	Updated	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
Lloyd's of London					Lloyd's does not handle individual claims and has no claims phone, fax or email. Follow the notice-of-claim instructions in the policy, or contact the broker or Lloyd's coverholder named on the declarations page.	Unverified no public claims line	10/17/2026
Madison Mutual Insurance Company	(618) 656-3410	(855) 231-3431	n/a		Agents' direct line: (888) 766-6642. Customers can also report claims through the madisonmutual.com portal.	Updated	10/17/2026
Maison Insurance <i>No longer operating: merged into FedNat, liquidated (2022)</i>	n/a	n/a	n/a		Merged into FedNat in 2022, which then went into liquidation. Claims go through the Louisiana Insurance Guaranty Association (LIGA).	Updated	10/17/2026
MAPFRE (American Insurance Company)	(877) 224-5677	n/a	Claimsmail@mapfreusa.com †		Property claims line.	Verified	10/17/2026
Mason Claim Services	(800) 974-6654	n/a	n/a	This phone number takes you directly to the claims line.	Catastrophe and property adjusting firm for insurers.	Verified	10/17/2026
Mercury Insurance Group	(800) 503-3724	n/a	n/a	Press 4 for "Questions on Existing Claim" and then Press 3 for "Existing Claims" and this will take you to the claims operator.	Mercury does not publish a claims fax or email. Send documents to the assigned claims rep.	Updated	10/17/2026
MetLife Auto & Home (now Farmers GroupSelect) <i>Acquired by Farmers (2021); now Farmers GroupSelect</i>	(800) 854-6011	n/a	metlifecatteam@metlife.com †	press 0, then 1	MetLife Auto & Home was bought by Farmers in April 2021 and is now Farmers GroupSelect. (800) 854-6011 is still the claims line. Each claim has its own fax number. CAT team ext. 7440 (2018).	Updated	10/17/2026
MissionSelect Insurance	(800) 780-6941	n/a	n/a	Press 3 for "Claims" and then Press 3 for "Representative"	For policy prefixes PHC/HOP (National Unity), press 2. Prefixes PKC/KOP (Aegis): (800) 233-2160, option 1. Call to get the adjuster's direct contact.	Verified	10/17/2026
Mississippi Farm Bureau Casualty Insurance Company	(866) 275-7322	n/a	n/a		24/7 auto and property claims line. Adjusters have direct email addresses (ask when you call).	Verified	10/17/2026
Missouri Farm Bureau	(800) 922-4632	n/a	n/a		24/7 claim reporting. (The 2018 entry for this number was garbled.)	Updated	10/17/2026
Mountain Valley Indemnity Company	(888) 980-7647	n/a	claims@ngic.com †	Press 1 for " Mountain Valley" , then Press 1 for "Claims", then Press 2 for "Other Claims" and this will take you to the claims operator	24-hour claim center. Mountain Valley is a National General (Allstate) company; 2018 documents email claims@ngic.com not reconfirmed.	Updated	10/17/2026
Mutual of Enumclaw	(877) 425-2580	n/a	n/a		24/7 Claims Response Center. Catastrophe-claim estimates: catteam@mutualofenumclaw.com (with the claim #).	Verified	10/17/2026
National Claims Connection (NCC, a Davies company) <i>Davies company (2023)</i>	(855) 258-2053	(760) 827-4980	claims@nccclaims.com	Press 2 for "Depreciation", then press 3 for "Claims" and then press 1 for "Existing Claims"	Independent property adjusting firm; affiliated with ACM.	Updated	10/17/2026
National General Insurance <i>Allstate company</i>	(800) 468-3466	n/a	claims@ngic.com †		National General is an Allstate company. Documents email claims@ngic.com is listed by third parties (put the claim # in the subject).	Updated	10/17/2026
National General Lender Services (NGLS) <i>National General (Allstate) company</i>	(800) 225-8178	n/a	ngls-claims-exchange@ngic.com †	Remain on the line and this will transfer you to the claims operator.	Lender-placed (LPI) and collateral protection claims; online claim form available. 2018 tip: put the claim number and homeowner name in the email subject.	Updated	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
National Indemnity (Berkshire Hathaway)	(800) 356-5750	(402) 916-3031	claims@nationalindemnity.com		National Indemnity Co. claims reporting, 24/7. Online claim form on nationalindemnity.com. (Berkshire Hathaway Specialty Insurance is separate: 855-453-9675, claimsnotice@bhspecialty.com.)	Updated	10/17/2026
National Lloyds (now National Summit Insurance Co.) <i>Renamed National Summit Insurance Co. (ReAlign)</i>	(800) 749-6419	(254) 730-9800 †	claims@natlloyds.com †	Press 1 for "Homeowners" (The best option) and then press "2" for "Existing Claims"	Renamed National Summit Insurance Company in 2021; now part of ReAlign Insurance Holdings. 2018 tip: asks for a signed contract with the job.	Updated	10/17/2026
Nationwide (Allied / AMCO)	(800) 421-3535	n/a	n/a	Select 5 and then 3	Allied and AMCO are Nationwide companies. Nationwide asks that photos and documents be uploaded through the online claim or sent to the assigned claims associate. Adjusters have direct email addresses (ask when you call).	Updated	10/17/2026
NFIP Direct (FEMA flood)	(800) 638-6620	n/a	n/a	Press 1 for "Claims" and then Press 2 for "Previously Reported Claim" and this will take you to the claims operator	Claims line for NFIP Direct policies only. Policies written by a private (Write Your Own) company: report to that company or agent. Help finding your flood insurer: (877) 336-2627. 2018 tip: estimates must be submitted by the insured.	Updated	10/17/2026
Nomad Adjusting	(888) 906-6623	(877) 270-1428	claims@nomadadjusting.com	Press 0 for the operator	Independent adjusting firm (Frisco, TX and Milton, FL), 24/7. Florida fax: (877) 270-6311. Spanish: (210) 733-6311.	Updated	10/17/2026
Northland Insurance <i>Travelers company</i>	(800) 328-5972	n/a	n/a	Press 2 for "Existing Claim" and then Press 4 for "Other Inquiries" and this will take you to the claims operator	Commercial trucking insurer; 24/7 claims. All questions go to the assigned adjuster. Will only give out the assigned adjuster's contact; all questions go to the adjuster.	Updated	10/17/2026
Olympia Claim Service	(877) 294-4204	(913) 294-4207	claims@olympiaclaims.com	This phone number takes you directly to the claims line.	Independent adjusting firm (now listed in Fishers, IN). 2018 number (913) 294-4200.	Updated	10/17/2026
One Alliance North America (formerly Universal North America) <i>Renamed One Alliance North America</i>	(888) 877-0770	(760) 827-4995 †	edocs-property@acmclaims.com †	Press 2, then 3, then 1	Renamed One Alliance North America Insurance Company. New claims: (866) 999-0898. Existing claims: (888) 877-0770. 2018 entry routed documents through American Claims Management (edocs-property@acmclaims.com).	Updated	10/17/2026
Openly <i>Added in 2026</i>	(888) 808-4842	n/a	claims@openly.com		Option 2 for claims.	Added Verified	10/17/2026
Pacesetter Claims Service	(888) 218-4880	(918) 665-6868 †	n/a	This phone number takes you directly to the claims line.	Independent adjusting firm, Tulsa, OK. Local: (918) 665-8887.	Verified	10/17/2026
Pacific Specialty Insurance Company	(800) 962-1172	(650) 780-4820 †	claimspsic@pacificspecialty.com †	Press 2 for " Existing Claims" and then press 3 for " Assistance "	Claims 24/7.	Verified	10/17/2026
Pekin Insurance <i>Added in 2026</i>	(888) 735-4611	n/a	n/a		888-PEKIN-11 (personal auto and property claims).	Added Verified	10/17/2026
PEMCO Mutual Insurance Company	(800) 467-3626	n/a	n/a		1-800-GO-PEMCO, 24/7.	Verified	10/17/2026
Peninsula Insurance Bureau	(407) 880-1100	n/a	tpa@pibadjusters.com		Independent adjusting / TPA firm (Florida). Tampa office (813) 261-5166; claim assignments info@pibadjusters.com or (305) 824-0111.	Verified	10/17/2026
Philadelphia Indemnity Insurance Company	(800) 765-9749	(800) 685-9238	claimsreport@phly.com		Philadelphia Insurance Companies (PHLY) carrier; same claims contacts as PHLY.	Updated	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
Philadelphia Insurance Companies	(800) 765-9749	(800) 685-9238	claimsreport@phly.com		Tokio Marine group company. Claims line Mon-Fri 8:30-8 ET and 24/7 after hours; online notice at phly.com/claims/report. Adjusters have direct email addresses (ask when you call).	Updated	10/17/2026
Praetorian Insurance Company (QBE) <i>QBE company</i>	(844) 723-2524	n/a	n/a		QBE North America 24/7 claims hotline (844-QBE-CLAIMS).	Updated	10/17/2026
Priority One Insurance (RVOS) <i>RVOS subsidiary</i>	(800) 792-3084	(254) 773-3360 †	n/a		Priority One is an RVOS company; claims go through RVOS.	Updated	10/17/2026
Progressive Home Advantage (Homesite policies)	(866) 621-4823	n/a	claims@homesite.com †		For Progressive Home Advantage policies underwritten by Homesite, use Homesite's claims line. Other Progressive home policies: see the policy documents or progressive.com/claims.	Updated	10/17/2026
ProStar Adjusting	(866) 620-0994	(866) 493-5175 †	claims@prostaradjusting.com		Independent adjusting firm, Weatherford, TX. Documents for the adjuster go to claims@ngic.com.	Verified	10/17/2026
Pure Insurance	(888) 813-7873	n/a	n/a		Claims 24/7.	Updated	10/17/2026
QBE First (now National General Lender Services) <i>Acquired by National General (2015); now National General Lender Services</i>	(800) 225-8178	n/a	n/a	Select 6 and then 3	QBE's lender-placed business (QBE First) was sold to National General in 2015. Claims now go to National General Lender Services. Adjusters have direct numbers and emails, usually firstname.lastname@us.qbe.com.	Updated	10/17/2026
Republic Group <i>Acquired by AmTrust Financial (2016)</i>	(972) 788-6001 †	(972) 788-6079 †	dallas.claims@republicgroup.com †		Republic Group (Republic Lloyds, Republic Fire & Casualty) is part of AmTrust. Current Republic claims contacts could not be confirmed on an official page; AmTrust claims line: (888) 239-3909.	Updated	10/17/2026
RVOS Insurance	(800) 792-3084	(254) 773-1122 †	claims@rvos.com †		Claims by phone or online through MyRVOS. Give the policyholder the RVOS depreciation document at the start of the claim.	Verified	10/17/2026
Safeco	(800) 332-3226	n/a	n/a	Say "Claims" then you will say "Hear claim status". When they ask for the customers phone number say "I don't have it " and then you will be transferred the carrier office, unless you enter the adjusters extension at this point.	Safeco is a Liberty Mutual company. Its claims guide says to upload documents in the online account or email the assigned claims rep. Adjusters have direct numbers and emails, usually firstname.lastname@safeco.com (2018).	Updated	10/17/2026
Scottsdale Insurance Company (Nationwide E&S) <i>Nationwide company</i>	(800) 423-7675	(480) 483-6752 †	n/a		24/7 claim reporting; online at nationwideexcessandsurplus.com.	Updated	10/17/2026
Secura Insurance	(800) 318-2136	(800) 318-2209	claims@secura.net		Montana policyholders: (866) 356-7870.	Verified	10/17/2026
Selective Insurance <i>Added in 2026</i>	(866) 455-9969	n/a	n/a		Non-flood claims, 24/7. Flood claims: (877) 348-0552.	Added Verified	10/17/2026
Shelter Insurance	(800) 743-5837	n/a	claimsdocuments@shelterinsurance.com	Press 1, press 1, press 3	Put the claim number in the subject. Claims mail: Shelter Insurance-Claims, PO Box 6008, Columbia, MO 65205. Alternate line (2018): (303) 470-6677.	Updated	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
Southern Vanguard Insurance Company	(888) 424-5580	(713) 621-9797 †	Claims@svicins.com		Since March 1, 2025, Southern Vanguard handles its own claims (previously through RHP General Agency). Online: svicins.com.	Updated	10/17/2026
Specialty Adjusting International	(561) 747-0004	(561) 747-0022	claims@specialty-adjusting.com		Independent adjusting firm, Miami, FL.	Verified	10/17/2026
Standard Casualty Company	(800) 522-0146	n/a	claims@stdins.com †		Manufactured-home insurer (Cavco family), New Braunfels, TX. Mon-Fri 8-5. General email: email@stdins.com.	Verified	10/17/2026
Starr Companies	(855) 782-7725	(646) 786-3950 †	Claims@starrcompanies.com		1-855-STARR25 claim reporting.	Verified	10/17/2026
StarStone National (now Core Specialty) <i>Acquired by Core Specialty (2020)</i>	(844) 722-7827	n/a	n/a		StarStone's U.S. companies are now Core Specialty insurance platforms.	Updated	10/17/2026
State Auto Insurance <i>Acquired by Liberty Mutual (2022)</i>	(877) 722-5246	n/a	claims@stateauto.com †		Liberty Mutual bought State Auto in 2022. 1-877-SA-CLAIM.	Updated	10/17/2026
State Farm	(844) 458-4300	(844) 236-3646	statefarmfireclaims@statefarm.com	Press 1 to enter the claim handler's extension (2018: ext. 66; State Farm now lists ext. 65), then # for the direct office.	Fire Claims team line (State Farm lists ext. 65). Documents can also be uploaded via State Farm's B2B Fire Service Provider Tool. Policyholder claims line: 800-732-5246 (800-SF-CLAIM). Alternate numbers (2018): (866) 787-8676, (877) 783-1200.	Verified	10/17/2026
State Farm (Auto)	(800) 732-5246	n/a	statefarmclaims@statefarm.com †		800-SF-CLAIM, or report in the State Farm app or statefarm.com/claims. State Farm does not publish a customer claims fax; the 2018 fax and email were not reconfirmed.	Updated	10/17/2026
Stillwater Insurance Group	(800) 220-1351	n/a	claims@stillwater.com		Claims 24/7.	Verified	10/17/2026
Syndicate Claim Services (now Charles Taylor) <i>Now part of Charles Taylor</i>	(888) 391-8230	n/a	n/a		Independent adjusting firm; Indianapolis office (317) 576-1315.	Updated	10/17/2026
Synergy Adjusting	(770) 945-1414	(678) 553-3811	n/a		Independent adjusting firm, Suwanee, GA. After-hours claim reporting: (800) 994-9719. General email: centralsynergy@synergyadj.com.	Updated	10/17/2026
Tailored Adjustment Services (now Global Risk Solutions) <i>Acquired by Global Risk Solutions (2021)</i>	(800) 848-0419	n/a	n/a		Now part of Global Risk Solutions (GRS); 24/7 new-claim line for North America.	Updated	10/17/2026
Team One Insurance Services	(800) 918-3498	(800) 794-3534	n/a		Independent adjusting firm, Irving, TX.	Updated	10/17/2026
Texas Fair Plan Association	(800) 979-6440	n/a	TFPA.Claims@texasfairplan.org †		Option 1 for claims. TFPA asks that claims be filed through its online Claims Center or by phone, not by email, fax or mail.	Verified	10/17/2026
Texas Farm Bureau Ins.	(800) 266-5458	(888) 859-3946 †	n/a	Press 1	24-hour Claims Reporting Center. Waco claims office: (800) 224-7936. (800) 772-6535 is customer service.	Updated	10/17/2026
Texas Insurance Claims Service, Inc.	(972) 889-8003	(972) 889-8004 †	n/a		Independent adjuster and appraiser, Richardson, TX. Toll-free (800) 808-8003.	Verified	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
Texas Security General Insurance Agency	(210) 764-1233	(210) 764-1266	claims@txsecgen.com		Ask for Claims Intake or Status. Send completed loss notices by email or fax (Attn: Claims). Some policies are reported directly to the insuring company (see the TSGA claims page). 2018 proof-of-repairs email not reconfirmed.	Updated	10/17/2026
Tower Hill	(800) 216-3711	n/a	claims@thig.com		Put the claim number in the email subject.	Verified	10/17/2026
Travelers	(800) 252-4633	(800) 688-1493 †	nccenter@travelers.com †	Press 3 to speak to claims representative	Personal insurance claims line, 24/7.	Updated	10/17/2026
Trident Claims Management	(404) 751-4390	n/a	claimservices@tridentclaims.com		Claims administrator (Atlanta, GA).	Verified	10/17/2026
Trumbull Insurance Company <i>Hartford company</i>	(800) 327-3636	n/a	n/a		Hartford company; use The Hartford's 24/7 claims line.	Updated	10/17/2026
Twin City Fire Insurance Company <i>Hartford company</i>	(800) 327-3636	(866) 804-3764 †	n/a		Hartford company; use The Hartford's 24/7 claims line.	Updated	10/17/2026
U.S. Lloyds Insurance Company	(800) 929-2424	n/a	supplement@uslloyds.com †		Report losses to the home office; local (817) 285-1800. 2018 supplement email not reconfirmed.	Verified	10/17/2026
Union Mutual Insurance Company	(405) 286-7703	n/a	n/a		Oklahoma. Claims are filed through your agent; the assigned adjusting firm calls within three business days. The company exited state receivership in 2018.	Updated	10/17/2026
United Fire & Casualty Company	(800) 343-9131	(888) 514-9190	newclaims@unitedfiregroup.com		UFG Insurance; claims 24/7.	Updated	10/17/2026
United Heritage Property & Casualty	(800) 877-8862	n/a	n/a		Press 1 for 24-hour claims assistance.	Updated	10/17/2026
United Property & Casualty Insurance Company <i>No longer operating: in liquidation (2023)</i>	n/a	n/a	n/a		Florida put UPC into liquidation on Feb 27, 2023. Covered claims go to the state guaranty association (FIGA in Florida, TPCIGA in Texas).	Updated	10/17/2026
Universal Insurance Company of North America <i>Renamed One Alliance North America</i>	(888) 877-0770	(888) 232-6217 †	claims@uihna.com †		Same company/website as One Alliance North America (formerly Universal North America). New claims: (866) 999-0898. The 2018 fax (888) 232-6217 is now listed as the personal-lines underwriting fax, not a claims fax.	Updated	10/17/2026
Universal Property & Casualty Insurance Co. <i>Added in 2026</i>	(800) 470-0599	n/a	claimshelp@universalproperty.com		Local: (954) 958-1200. Upload documents through ClaimPath.	Added Verified	10/17/2026
UPC Insurance <i>No longer operating: in liquidation (2023)</i>	n/a	n/a	n/a		Same company as United Property & Casualty. In liquidation since Feb 27, 2023. Contact the state guaranty association.	Updated	10/17/2026
Upland Mutual Insurance	(785) 762-4324	(785) 762-3283	n/a		Junction City, KS. Online claim form available; toll-free (800) 369-4324 also listed.	Updated	10/17/2026
USAA	(800) 531-8722	(800) 531-8669	n/a	Press 1 for non-member, then 2 for not a third party, then say "Claim status", then "Property claim" to reach the claims office. (2018 list: ext. 79728.)	Claims mail: USAA Claims Service, PO Box 33490, San Antonio, TX 78265. Email documents to the address the adjuster gives you; put your name and claim number on every faxed page. Each claim has its own email address. Call before sending documents to get it. Contractor line ext. 29476; alternate number (800) 245-4389 (2018).	Verified	10/17/2026
Utica National Insurance Group	(800) 216-1420	n/a	claimsnewreport@uticanational.com		New-claim reporting 24/7.	Updated	10/17/2026



Carrier	Claims phone	Claims fax	Claims / documents email	Phone menu tips (2018, may have changed)	Notes	Status	Last verified
Vericclaim <i>Acquired by Sedgwick</i>	(970) 219-1980 †	n/a	n/a		Now part of Sedgwick.	Updated	10/17/2026
Wardlaw Claims Service	(800) 217-0901	n/a	info@wardlawclaims.com		Independent adjusting firm, Waco, TX.	Updated	10/17/2026
Wellington	(800) 880-0474	(800) 880-4049 †	claims@wellingtoninsgroup.com †	Press 1 for "Claims" and then press 1 for "Existing Claim"	Wellington's 24/7 claim-reporting line. 2018 main line: (800) 447-6465 (press 1, then 1 for an existing claim).	Updated	10/17/2026
Westchester Surplus Lines (Chubb) <i>Chubb company</i>	(800) 252-4670	n/a	chubbclaimsfirstnotice@chubb.com		Chubb main claims line (1-800-CLAIMS-0). ACE/Westchester first-notice email shown; Chubb main email cscfnol@chubb.com.	Updated	10/17/2026
Western Insurance Company <i>Likely Weston (in liquidation, 2022)</i>	(877) 505-3040 †	n/a	claims@Weston-ins.com †		The 2018 entry has the same phone and email domain as Weston (weston-ins.com). If this is Weston P&C, it has been in liquidation since 2022.	Updated	10/17/2026
Western Mutual Insurance Company	(800) 927-2142	(949) 838-0144	claims@westernmutual.com †		Claims Mon-Fri 8-4:45 PT; after-hours emergencies (818) 665-5257. Include name, policy number and phone on faxes.	Verified	10/17/2026
Western World Insurance Company	(888) 847-8600	n/a	n/a		Western World (an AIG company) claims line.	Updated	10/17/2026
Westfield Insurance	(800) 243-0210	n/a	n/a		Choose option 3 for claims (24/7).	Verified	10/17/2026
Weston Insurance Management, LLC <i>No longer operating: in liquidation (2022)</i>	n/a	n/a	n/a		Weston Property & Casualty was put into liquidation in Florida in Aug 2022. Covered claims go to FIGA.	Updated	10/17/2026
The Woodlands Insurance Company (Twico)	(866) 849-1315	n/a	newclaim@twico.com		New and existing claims line; new claims by email. Claim-service concerns: (800) 376-8942, customerservice@twico.com.	Updated	10/17/2026
Worley (now Alacrity Solutions) <i>Renamed Alacrity Solutions</i>	(800) 968-4456	n/a	n/a		Worley is now Alacrity Solutions (Fishers, IN). Claim inquiries via alacritysolutions.com/contact.	Updated	10/17/2026
Worley Claim Services (now Alacrity Solutions) <i>Renamed Alacrity Solutions</i>	(800) 968-4456	n/a	claims@worleyco.com †		Worley is now Alacrity Solutions. Claim inquiries via alacritysolutions.com/contact; 2018 claims email not reconfirmed.	Updated	10/17/2026
York Risk Services Group Inc. <i>Acquired by Sedgwick (2019)</i>	(866) 391-9675 †	n/a	n/a		Sedgwick bought York in Sept 2019. Adjusters have direct email addresses (ask when you call).	Updated	10/17/2026
Zurich North America	(800) 987-3373	n/a	usz.zurich.claims.documents@zurichna.com		Zurich U.S. Customer Care Center, 24/7. Claim documents: include the claim number and date of loss.	Updated	10/17/2026